

# Welcome

## THANKS FOR JOINING THE SOCIAL COMPETITION

### NEW TEAMS

Thanks for your team registration, your details have been automatically added to Spawtz. You will have received an email from ICA Stepney asking to confirm your email address (noreply@spawtz.com).

### LOGIN AND TEAM ACCESS

Once your email has been confirmed, you have access to the team's fixtures, results, player availability, statement, as well as the ability to make payments and other bookings.

### ACCOUNT HOLDER

Organiser #1 as provided when registering has been assigned to the role of account holder on behalf of the team and will be prompted to add in a payment method. Please refer to the T&C below for more details on how this works.

### GAME FEES

The account holder is charged the full game fee on the morning of the game. If for some reason this payment fails, the game fee must be paid by logging in and paying it direct or paying it at the kiosk on your arrival. Game fees must always be paid in full and prior to the game starting.

### PLAYERS DETAILS

All of your players need to be added to your team profile. When you login you can select 'add a new player' and they will be asked to confirm their email address. This will allow all players access to their own profile and team info.

### PLAYER UPDATES

Keep your players details updated so they can log in and communicate directly with organisers.

### GAME NOTIFICATIONS

The team organiser will receive an SMS with next week's game time. Please respond with your team name. Your response is confirming your team will be playing that fixture.

### COMMUNICATION

We communicate via text to team organisers and we expect that organisers then passed the information onto their players. Team updates are sent via text and email plus communicated directly by staff at the kiosk and in the bar. There is also signage & posters to look out for.

Occasionally you will receive a marketing text or email please be assured this is direct from ICA Stepney. If you choose to opt out or block, you will no longer receive team information including game times.

Please do not call the text numbers, they are not able to be answered. Call 8362 8808, email us or respond to the text message.

### GAME DAY

Please respect all arena rules and procedures including social distancing and hygiene. Respect all umpires, staff, players, customers and your team mates. Treat people how you would like to be treated.

### INDIVIDUAL PLAYERS

If you are short on players you we have a few individual players who are willing to join teams.

### FORFEITS

If you forfeit within 24 hours of your game time the full game fee applies and is payable.

## FAQ

Read the FAQs or send us an email [info@icastepney.com.au](mailto:info@icastepney.com.au)

## RULES

View all social sports game rules here

## T&C

All social competition information to help you organise your team is included in our T&Cs

[icastepney.com.au](http://icastepney.com.au)

Facebook

Instagram

Twitter - Live Results

YouTube - watch your game

[info@icastepney.com.au](mailto:info@icastepney.com.au)

Phone - 8362 8808